

**DAVID MJ SCHWARTZ**

Albany, NY 12208

Linkedin: <http://www.linkedin.com/in/davidmjschwartz>

Professional Blog: <http://www.dmjs.us>

## **References**

Adam J. Jennings  
Fort Wayne, IN

August 1, 2019

Subject: Letter of Recommendation for David Schwartz

To Whom It May Concern:

David Schwartz worked for me at Brookstone Company at the Plaza Frontenac store, in Frontenac, Missouri. I served as the store manager from 1992 through 1995. David always impressed me as someone who could talk to people and service their needs in a proficient manner. He was kind to our staff and strangers alike.

The Plaza Frontenac clientele was very upscale and needed our constant attention. David was adept at taking care of all their needs and finding a solution to each of their problems.

David was one of my most dedicated and loyal employees at Brookstone. He has many times led other associates by example and enjoyed his position of Storage Stockroom Manager. He was very organized with all our merchandise, and kept an accurate listing of items we needed to replenish.

I have kept in contact with David since he left Brookstone and consider him a trusted friend. While he has furthered his education, and spent time in a computer networking position, his best success will come in a social service or counseling role. He has the ability to listen to them empathically and help them through their crisis. Nonetheless, I would hire David again in a minute, and would recommend him for any position. I know that he will give his best effort for perfection in any job. If you would like to discuss David's attributes in further detail, please do not hesitate to call me.

Sincerely,

Adam J. Jennings

Jessica Renee Hearne  
Coordinator of Diversity, Equity, & Inclusion  
Fisher College  
Boston, MA

October 6, 2012

To Whom It May Concern,

It is with great pleasure that I am writing this letter on behalf of David Mitchell Schwartz. I have known David for a few years. We studied together at Webster University. David has always shown genuine concern for anyone he meets. He is so kind and ready to help anyone in need. His spirit is so warm and sincere.

During our time together as peers, it was David that actively participated in class discussions bringing up well-articulated points. He asked questions of students and professors to ignite intellectual conversations. I firmly believe that my class time with David would not have been the same had he been absent from group participation. His presence is illuminating.

I wholeheartedly recommend David as a prospect for your company. He will undoubtedly be a great asset with his like-able personality and strong work ethic. David's educational background and experiences will serve him well as he strives towards success. Feel free to contact me if there is anything else I can do on David's behalf.

Respectfully,

Jessica Renée Hearne, MA

Eric J. Gurney  
Team Leader  
Convergys  
Hazelwood, MO

September 15, 2009

To Whom It May Concern:

I am writing on behalf of David Schwartz, whom I have known since November 2001. I am writing because I was probably the team lead who has known him the best. I saw him regularly until his departure for graduate school, and wanted to express my appreciation for all his hard work.

David has been a model employee, always punctual and ready to assist others. At times, he used our instant messaging system to aid up to 10 agents simultaneously and without help! He also managed the service level desk which involved assisting in minimizing handle times, dealing with network outages, and finding which issues were troubling customers. In addition, he roamed the call center floor, and would routinely troubleshoot issues with agents to help them with their calls. He was always patient with other employees, and is a good role model of how to diffuse volatile situations. He always assisted new employees in a kind and patient manner.

David was always willing to go the extra measure to help customers and was always patient with them. Moreover, he was the senior technician to whom I could turn to take supervisor calls in my stead, because he could step in and consistently solve problems.

You will find in David Schwartz an extremely kind and patient employee. I would be proud to have him on my team again. I hope that this letter attests to his strengths, and that you will consider him for any position available.

Sincerely,

Eric J. Gurney

Bob Lau  
Fireman's Fund Insurance  
St. Louis, MO

September 1, 2009

To Whom It May Concern:

I am writing on behalf of David Schwartz, with whom I worked at Convergys for over two years. He has worked alongside me in providing technical support to residential and commercial customers, and has also assisted me with floor support of other agents, helping new agents transition from the training room to the production floor.

David's eagerness, efficiency, and organizational skills make him a valuable co-worker. His knowledge of computers and networking has helped me numerous times in assisting customers and our fellow agents. Undoubtedly, he is one of the kindest, patient, most concerned people I have ever met.

While I will be sad to see David leave, I highly recommend David for any position he is pursuing. He will be a great asset anywhere he works.

Sincerely,

Bob Lau

Courtney S. Dodson  
Creative Director at Amazon Publishing  
Seattle, WA

August 1, 2009

Dear Sir or Madam:

I am writing on behalf of David Schwartz, who was a Lifestyles Verifier under my management for a year and a half at StreamSearch.com. The Lifestyles section dealt with a wide array of media pertaining to health, cultural and educational interests as part of StreamSearch.com's database. The company was devoted to maintaining a database of audio and video clips, but is now long defunct due to bankruptcy.

In the time span we worked together, I witnessed David's punctuality, commitment and strong work ethic, as well as his ability to work within the framework of a team. David's refreshing marketing and promotional ideas were even selected by the company as the winner of an "Ideas in Action" contest for which all employees were eligible.

His character was without peer, and he was always the person to welcome new employees. Moreover, he has always been kind to this day when friends need a listening ear. David is always fully present for them, and I was happy to learn that he was returning to work in counseling. As much as he was a valuable asset to StreamSearch, he will make a far better counselor due to his loving and patient demeanor.

In short, he served the company with diligence and passion. I recommend him without reserve as an employee, and hope that this letter will speak to his abilities.

Sincerely,

Courtney S. Dodson