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SOCIAL WORKER AND EMERGING MENTOR

Objective: Apply existing skills in the capacity of mentor, life coach, or career counselor in support of the underserved autistic population of which I am a member. Remote work is of special interest.

Summary of Skills

- Advocacy
- Mentoring
- Resource Acquisition
- Career Inventories
- Life Skills Coaching
- Probing Questions
- Transdisciplinary team experience
- Active and Patient Listening
- Interviewing and Assessment
- Case Management
- Teaching job search skills while encouraging others' self-advocacy

Professional Experience

Ariel Clinical Services — Wheat Ridge, CO — 2015 - 2016
Supportive Living Services Mentor

- Coached clients with life skills, including locating and acquiring housing
- Meticulously monitored clients' behavior to ensure agency standards
- Trained in first aid to preserve clients' safety

IBM — Boulder, CO — 2014 - 2015
Security and Risk ID Administrator

- Ensured Secure ID Administration by adding and deleting users, resetting passwords, modifying role permissions to maintain company and partner security requirements

Professional Home Health Care — Boulder, CO — 2014
Personal Care Provider

- Cooked and performed housekeeping for home-bound individuals to retain their independent living status
- Ran errands for immobile clients
- Provided essential companionship to ameliorate loneliness

Uplifting Guitar, LLC — *Owner* — St. Louis, MO and Boulder, CO — 2011 - 2013
Nayday Enterprises, LLC — *Co-owner*

- Patiently taught guitar lessons to beginning students in home-based business
- Sold uplifting digital art online and at regional events to brighten home décor and enrich lives
- Negotiated vendor contracts to obtain raw goods, professional services, and transportation
- Interviewed and trained potential employees and volunteers to ensure adequate event security

Convergys — Hazelwood, MO — 2001- 2009
Customer Service Representative II

- Patiently coached customers and coworkers to overcome numerous software problems and thus ensure Internet connectivity
- Directed co-workers and customers through phone calls, focus groups and live chat to hasten technical problem resolution
- Assuaged customer concerns on complaint calls to minimize supervisors' burdens

Barnes Jewish Hospital — St. Louis, MO — 1995 - 1997
Lay Chaplain

- Assisted staff by supporting patients and families during overnight shifts.
- Provided emotional and spiritual support during trauma incidents in the ER

- Served in a trans-disciplinary capacity to facilitate quick recovery and discharge outcomes
- Liaison between patients and their clergy for a continuum of spiritual care

Division of Family Services St. Louis, MO 1992 - 1993
Social Service Worker II
- Assessed and treated child abuse and neglect to ensure children's safety
- Employed case management to provide clients with food, psychiatric treatment, and other resources
- Coached parents on alternatives to violent punishment and how to comply with court orders
- Meticulously completed relevant documentation and paperwork to ensure agency and client compliance with court judgements

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Volunteer Experience

Congregation Bonai Shalom Boulder, CO 2012 - 2018
Bais Abraham Congregation St. Louis, MO 2009 - 2012
Volunteer
- Arranged sacred objects and books for efficient use by congregants and prayer leaders
- Assisted in setting up, running, and cleaning up after events to reduce funds paid to janitorial staff
- Aided office staff and clergy to ensure that services and events ran smoothly and efficiently

BJC Hospice St. Louis, MO 2007 - 2009
Hospice Volunteer
- Provided emotional support to hospice patients in their homes, providing comfort as illness progressed
- Visited patients in skilled nursing facilities allowing respite time to families
- Transported patients to long term care facilities ensuring safe and dignified arrivals

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Education

Washington University St. Louis, MO
Master of Social Work
Concentration: Children and Youth Services
Specialization: Family Therapy

University of Missouri Kansas City, MO
Bachelor of Arts in Judaic Studies

Additional Education

Udemy.com Lafayette, CO
Web Development and Wordpress Certifications

TechSkills and St. Louis Community College St. Louis, MO
Comptia Network+ and A+

St. Louis Cluster Accredited Clinical Pastoral Education, Inc. St. Louis, MO
Four Units of Accredited Clinical Pastoral Education and 1600 hours of training

Professional Affiliations

Member of the Association of People Supporting Employment First since 2020